

# Release Notes

Retain 4.2

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Micro Focus

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# Retain 4.2 Release Notes

## 1. Introduction

The document communicates the major new features and changes in this release of Retain 4.2. It also documents known problems and workarounds.

## 2. About This Release

Retain 4.2 focuses on social and mobile archiving improvements. It introduces integration with Archive Social, our new partner in archiving of corporate social media accounts. It also delivers multiple enhancements and bug fixes to the mobile archiving experience.

The new release will archive Skype for Business in Exchange module. It will also allow to install, configure and archive multiple systems of the same type in one Retain server.

New Deletion Management UI is implemented to simplify data removal process.

Finally, Retain 4.2 introduces Micro Focus branding, performance enhancements and architectural improvements.

## 3. Upgrades

Upgrading to Retain 4.2 is a very simple process from previous Retain 4.x installations. Anyone running a Retain version that is not 4.x, should refer to the “Upgrading to Retain 4” documentation available online or contact [support@gwava.com](mailto:support@gwava.com)

## 4. New Features

### General Note

All new Retain features will be listed here. These new features are not limited to the previous version of Retain and could affect other versions. Please refer to the online documentation for further clarification or contact [support@gwava.com](mailto:support@gwava.com)

### 4.1 Integration with Archive Social

For social media archiving, Retain 4.2 integrates with Archive Social via the highly available, multi-tenant REST API Cloud Router.

### 4.2 Archive Skype for Business

Added support for archiving Skype conversations in Exchange.

### 4.3 Archive Multiple Systems of the Same Type

Allowing customers to install and configure multiple modules of the same type using one Retain server.

## 5. Bug Fixes and Enhancements

### General Note

All bug fixes and enhancements will be listed here. These enhancements are not limited to the previous version of Retain and could affect other versions. Please refer to the online documentation for further clarification or contact [support@gwava.com](mailto:support@gwava.com)

#### 5.1 [ENH] CSV Files Can Be Uploaded to Register Multiple Users for Retain Service

To register lists of mobile archiving users CSV files can be uploaded to Retain Server.

#### 5.2 [ENH] Enhanced Device Management Report for Retain Service

Improved UI of this report located in Reporting and Monitoring server will provide sortable and exportable user registration data.

#### 5.3 Retain Service App Made Less Intrusive

To improve user experience, removed auto re-start features of the app and made it less visible to the end-user.

#### 5.4 Fixed Data Consumption Issue with Retain Service

Resolved the issue with excessive data usage by the app.

#### 5.5 Fixed Entry Duplication Issue of Retain Service

Resolved duplicate entries in Retain database.

#### 5.6 Removed Default Saving of Login Credentials in Retain Mobile Viewer

Removed default auto-saving of login credentials to address privacy concerns.

#### 5.7 [ENH] Enhanced Deletion Management

Improved UI for Data Removal, added Schedules, Profiles and Jobs. Enabled deletion of mailboxes from Retain. Enabled generation of lists of messages to be deleted.

#### 5.8 [ENH] Collectors and Workers to Use REST API

Updates to Collectors and Workers.

#### 5.9 [ENH] Introduce Micro Focus Branding in Retain UI

Micro Focus branding reflects new ownership.

#### 5.10 Missing Folder Causing Archiving Error in Google Apps Module

Fixed

#### 5.11 Error Monitoring Not Showing All Users

Found and fixed in Error Summary of Reporting and Monitoring server.

#### 5.12 Archived Date is Same as Delivered and Relevant in Google Apps Module

Fixed.

#### 5.13 Users with Publish Messages Right Only Should Be Notified that Attachments are Not Exported in Publisher

Resolved.

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**5.14 PDF/PST Export in Publisher is Incomplete When Selecting All Users**

Fixed.

**5.15 Incorrect Created, Delivered and Stored Dates in Publisher**

REST API issue fixed.

**5.16 Merged Mailboxes Not Accessible By End-User**

Fixed.

**5.17 Missing Mail System Indication in Associated Mailbox Selection**

Added to the dropdown next to the user name.

**5.18 Forward Function Error in Retain Mobile Viewer**

User rights given through groups are now reflected in the Mobile Viewer app, issue resolved.

**5.19 Insufficient Disk Space Warnings are Premature, Overstating Disk Usage**

Fixed.

**5.20 [ENH] Indexer Log Should Show the Name of the Failed Attachment**

Added. For the failed attachments, the Indexer log now shows individual items and the reason why they failed to index.

**5.21 Retain Processing All Emails if Scope is Set to “Number of Days from Job Start and Older”**

Fixed.

**5.22 Retain Server Job Status Shows “Running” when the Job is Finished**

Fixed.

**5.23 Worker Log Errors when Archiving Exchange 2016**

Error: “The request failed schema validation: The required attributed ID is missing.” Bug fixed.

**5.24 Retain Outlook Plugin Crashes O365 Client on Windows 7**

Fixed.

**5.25 Worker Picks All Items when Profile is Set to “New Items” in Google Apps Module**

Fixed.

**5.26 Date Range Selection Should Not Be Available for Running Saved Query in Publisher**

Fixed. Date range filter is not in the UI when a saved query is selected.

**5.27 Running Saved Query with Pre-Defined Data Range in Publisher Produces Errors**

Fixed.

**5.28 Retain Web Interface Errors when Loading Google Fonts**

Fixed.

**5.29 “Cursor Inconsistent” Error When Running Exchange Jobs**

Fixed.

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**5.30 Message Age Display Setting Re-sets after a Search is Run**

Fixed.

**5.31 When Outlook Plugin User Has Access to Multiple Mailboxes, the Download for the Specific Mailbox Brings Contents of All Boxes**

Fixed.

**5.32 Retain UI Not Accessible During Timestamp Migration**

Fixed. Timestamp migration now runs in the background and Retain UI remains accessible and usable.

**5.33 Shared Folders Do Not Show in GroupWise User Archives**

The shared folder was missing from the folder structure. The messages were getting archived into the Problem Messages Folder. Fixed.