Release Notes

Retain 4.1

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Retain 4.1 Release Notes

1. Introduction

The document communicates the major new features and changes in this release of Retain 4.1. It also documents known problems and workarounds.

2. About This Release

Retain 4.1 introduces REST API Cloud Router 1.0, a multi-tenant cloud solution that will receive and route data of third party partners to multiple Retain systems. Third party authentication method is added to REST API.

New Bloomberg and Lotus Notes archiving platforms are added in 4.1. The new Retain version supports multiple Workers on Windows allowing for dramatically faster job completion. New Archive Error Handling process is implemented to simplify software administration and to reduce archive job run time. MDM support is improved for BES, Google Apps for Work and Knox. Upgrades are made to support SecureLine Gen2 offer of CellTrust, Retain's mobile archiving partner.

Finally, the 4.1 release adds multiple enhancements to stability, memory and performance of Retain.

3. Upgrades

Upgrading to Retain 4.1 is a very simple process from previous Retain 4.x installations. Anyone running a Retain version that is not 4.x, should refer to the "Upgrading to Retain 4" documentation available online or contact support@gwava.com

4. New Features

General Note

All new Retain features will be listed here. These new features are not limited to the previous version of Retain and could affect other versions. Please refer to the online documentation for further clarification or contact support@gwava.com

4.1 Cloud Router

REST API Cloud Router is now available for expanded capabilities of integration with partners and 3rd parties. The Cloud Router has high availability and high performance.

4.2 Bloomberg Archive

Retain has added Bloomberg to its roster of archiving platforms. Retain can now archive Bloomberg emails and attachments.

4.3 GBS Lotus Notes Archive

In partnership with GBS, Retain is adding Domino Lotus Notes archiving capability. This will be useful for customers migrating away from Lotus Notes but willing to preserve their original email communication records.

4.4 Multiple Workers on Windows OS

The Installer for Windows is now able to install additional Workers on a Windows system. This will allow for faster job completion.

4.5 New Archive Error Handling Process

The new process simplifies error handling for Retain administrators and reduces archive job run time.

Please note that after the upgrade to 4.1 there may be a new default Scope setting in Profile(s).

The option "New items" will become the default selection if previously the Date Range to Scan was set to "All Messages (ignore date)" and Duplicate Check was set to anything other than "Try to publish all messages (SLOW)."

Also, please note that in 4.1 upgrade the controls for the GroupWise Storage Flags have been moved from the Profile to the Module Configuration page.

5. Bug Fixes and Enhancements

General Note

All bug fixes and enhancements will be listed here. These enhancements are not limited to the previous version of Retain and could affect other versions. Please refer to the online documentation for further clarification or contact support@gwava.com

5.1 [ENH] Support for CellTrust SecureLine Gen2

Retain's partner CellTrust has released a cloud version of their SecureLine product. Retain 4.1 is integrated with the new offer.

5.2 [ENH] Authentication for 3rd Parties Pushing Messages to Retain

Third party authentication method is added to REST API.

5.3 [ENH] Using Folder Name instead of Folder ID for Message Insertion from 3rd Parties via REST API

Enhancement to REST API.

5.4 "Use Custom Query" from Retain Returns No Results in Retain Publisher

Bug fixed.

5.5 Search for Messages from a Single Day Returns No Result

Bug fixed.

5.6 Advanced Search Error When Searching with * or Blank in "Field Contains Words"

Bug fixed.

5.7 Can't Scroll Down in a Message with Large Distribution List

Bug fixed.

5.8 Extra Rows Show Up in Advanced Section of GroupWise Profile Page

Bug fixed in UI.

5.9 Search Window Appears Cropped in Retain Outlook Plugin

Bug fixed.

5.10 Proxy Rights in Retain Outlook Integration

Retain does not support proxy access in the Outlook plugin. Documentation updated.

5.11 Support for Names with Umlauts in Search in Download Functions of Outlook Plugin

Support added.