Retain 4.0 Release Notes

The following important bugs were fixed:

Product	Component	Summary	ID
Retain	Address Book	Address book cannot search by email address	7752
Retain	Administration - Schedules, Profiles, Workers, Jobs	Error NIOServerCnxnFactory: Thread Thread[Thread-308,5,main] died	9587
Retain	Administration - Schedules, Profiles, Workers, Jobs	Data expiration for date delivered to mail server not working	6399
Retain	Administration - Server Configuration, Storage Manager	NullPointer Exception when saving server configuration	9194
Retain	Administration - Users and Groups	Remove multiple users at once	6313
Retain	Administration - Users and Groups	No warning that user or group already exists	6344
Retain	Administration - Users and Groups	Cannot add/remove a user to/from a group	8588
Retain	Administration - Users and Groups	Remove user from group after user is removed	6314
Retain	Administration - Users and Groups	"Save Changes" button does not change status when removing a mailbox from the list in Users page	8917
Retain	API - REST	Need to add "Windows" and "OSX" enumerations for DeviceType	9710
Retain	Auditing	Auditing UI issues with IE 11	6432
Retain	Auditing	Need to audit IP address	6455
Retain	Auditing	Audit log does not show what mailbox was switched to	6503
Retain	Auditing	Audit log does not show what email addresses were forwarded to	6505
Retain	Auditing	Customer needs to know when users were placed on Litigation Hold and what has happened with that user	8507
Retain	Auditing	"Restore" action should be recorded in Audit User Activity and Export Audit Table report	9586
Retain	Authentication	LDAP User Authentication, Long delay before authenticating user	8934
Retain	Configuration Wizard	Change default indexing engine	5787
Retain	Database Driver - Microsoft SQL	During Retain Web config, database selection should include 2014	6347

Retain	Database Driver - MySQL	Getting for MySql DB configuration	7176
Retain	Deletion Manager	Deletion jobs are not deleting all desired data - getting a "PREVENTLOOP - ABORT" message	7281
Retain	Deletion Manager	Reports on deletion job displays incorrect number of messages scoped and messages that are actually deleted	8045
Retain	Deletion Manager	Running mailbox deletion does not remove emails from the index	9224
Retain	Deletion Manager	Deletion Management does not work if same user is added to Job Members and Mailbox Deletion	8419
Retain	Deletion Manager	Deletion Manager does not report/delete messages based on expiration date criteria	9135
Retain	Device Management	Mobile Device Management Should ask for First name and Last Name	5609
Retain	Device Management	Need way to tell device to re-register with Retain	6961
Retain	Device Management	Help icon for device management gives an error for quick reference	9344
Retain	Documentation	Online documentation	6244
Retain	Documentation	GroupWise archive import tool instructions are out of date	7582
Retain	Documentation	Tags title need to be bold in Searching Retain documentation	9785
Retain	Indexer - Embedded SOLR	SOLR should stop indexing when disk space is almost full	7249
Retain	Indexer - Embedded SOLR	Update to SOLR 5.2	8582
Retain	Indexer - Exalead	Need to remove Exalead and its associate texts from Retain 4.0	7489
Retain	Indexer - Lucene	Retain Indexing Extremely Slow	5143
Retain	Installer	Windows server with worker only, cannot upgrade	9803
Retain	Installer - Linux	Tomcat not successfully installed on SLES 12	6765
Retain	Installer - Linux	Upgrade Java 8 to latest build	9491
Retain	Installer - Windows	Installer should stop Tomcat service before installation and start it automatically after installation is complete	8083
Retain	Installer - Windows	"tools" folder need to be removed from the installer package	8223
Retain	Installer - Windows	Tomcat service on windows should start automatically at start-up	8685
Retain	Installer - Windows	Upgrade Java 8 to latest build	9492
Retain	Installer - Windows	We need to add the JVM option of -XX:-CreateMinidumpOnCrash to our tomcat startup properties	9787
Retain	Integration - GW Win32 Client	The Retain plugin for GroupWise Client specifies using the SSLv3 protocol which has security flaws	7402
Retain	Integration - GW Win32 Client	Add the End User License Agreement to the Retain Archive Plugin installer	8423

Retain	Integration - GW Win32 Client	Updated Retain icon for GW Client	4554
Retain	Integration - Outlook II	Login Credentials	4699
Retain	Integration - Outlook II	When search with special symbols, all messages pops up in search result	5669
Retain	Integration - Outlook II	Phone messages are not supported in new outlook plugin	5688
Retain	Integration - Outlook II	Plugin only uses GW user for Login	5884
Retain	Integration - Outlook II	Manage multiple accounts within the plugin	6378
Retain	Integration - Outlook II	Mails with confidential tags are not downloading in Plugin and also not able to search for them	6647
Retain	Integration - Outlook II	Plugin crashed while downloading messages from Retain	7386
Retain	Integration - Outlook II	Plugin Crashed, When Tomcat stops while Downloading in Plugin is going on	7832
Retain	Integration - Outlook II	User is not able to see the rights when launch Retain from Outlook Plugin	8335
Retain	Integration - Outlook II	Czech Outlook Client crashes during download	8578
Retain	Integration - Outlook II	Limit number of search results	9432
Retain	Integration - Outlook Web Access	Outlook Web Plugin opens only the top 85 pixel rows of the Retain user interface	8860
Retain	Integration - Reload	Error "Code: 500" after submitting Reload integration job	9781
Retain	Licensing	Additional Information to Include in the License Report	5610
Retain	Licensing	License state and expiry date are not visible in the licensing page	8482
Retain	Migration - GW to Exchange	The request failed schema validation: '.'	5833
Retain	Module - BlackBerry	Job stops after Exception caused by Japanese characters	6272
Retain	Module - BlackBerry	Profile "Advanced Criteria" don't apply to BBM Notes and Appointments	6559
Retain	Module - BlackBerry	Getting error for not configuring SMTP Connector	7175
Retain	Module - BlackBerry	Getting 500 error after a job fails for BlackBerry	8153
Retain	Module - BlackBerry	Getting NullPointerException for running BES12 Job	8444
Retain	Module - BlackBerry	Unsupported Charset Exception: IBM424_ltr	8485
Retain	Module - BlackBerry	For BBM Protected messages we need Display Name	8490
Retain	Module - BlackBerry	Recipient field missing for BBM group items in BBM protected	8683
Retain	Module - BlackBerry	BBM images don't have a proper subject for BBM protected	8734
Retain	Module - BlackBerry	BBM Events don't show up for BBM protected devices	8752

Retain	Module - BlackBerry	"RejectedExecutionException" error while processing BBM Protected messages	8862
Retain	Module - BlackBerry	After the Device Switch, BBM Protected mailboxes only show PINs and not emails for TO and FROM fields	8869
Retain	Module - BlackBerry	For BBM Protected Group Lists and Events, only PINs show up	8870
Retain	Module - BlackBerry	Add ability to configure the archiving of only protected messages	9573
Retain	Module - BlackBerry	Run address book sync for BES throws exception in the server logs	8849
Retain	Module - Exchange	Job runs for all users even if some users are selected in the Mailbox tab for Exchange	8189
Retain	Module - Exchange	Getting exception in Retain Worker while running job for Exchange Module	8731
Retain	Module - Exchange	Archive job ends prematurely when it runs into No Autodiscover/Endpoint found! error on a particular user	6845
Retain	Module - Google Apps	Google Chats are not properly archived	4448
Retain	Module - Google Apps	Google Apps - Exceptions in the Worker Log.	9634
Retain	Module - Google Apps	Cannot archive Google App subdomains or multiple domains	5472
Retain	Module - Google Apps	Retention date utility does not provide Google Apps (or other modules) option	5797
Retain	Module - Google Apps	Add multithreading to Google Apps jobs	5842
Retain	Module - Google Apps	Changes made to SMTP port for a job are not getting saved	7311
Retain	Module - Office 365 Enterprise	Getting error for running Office 365 job	6641
Retain	Module - Office 365 Enterprise	Connection to O365 is failing during job	8988
Retain	Module - Office 365 Enterprise	Flag advancing when certain errors occur that are set to PreventAdvanceFlag = 1	9121
Retain	Module - Office 365 Enterprise	Add additional duplicate user checks to avoid mailbox duplication when Exchange user GUID changes	6679
Retain	Module - Office 365 Enterprise	Customers are unable to archive OneDrive and SharePoint attachments (NullPointerException Errors)	9017
Retain	Module - Social Networking	In Social Messaging->Time for the messages and wall is not showing correct in retain	5301
Retain	Module - Social Networking	FB Events aren't archived, not in bundles from Proxy server	6090
Retain	Module - Social Networking	AIM chat has bad sender information from NBB	6204
Retain	Module - Social Networking	"You" is showing for Recipients field instead of username for Twitter	6533

Retain	Reporting and Monitoring	When a job ran into an error R&m does not shows the Job Mailbox summary for that particular mailbox	7899
Retain	Reporting and Monitoring	Getting NullPointerException for Selecting Users in Export Audit Table	6670
Retain	Reporting and Monitoring	Generate button is disabled in R&M Archive Summary by User	6711
Retain	Reporting and Monitoring	Numbers of messages in the Job Run Averages is three time higher than actual ones	9590
Retain	Reporting and Monitoring	Inconsistent data is being shown at R&M home page and in reports for the finished job	6094
Retain	Reporting and Monitoring	Changing language does not properly refresh audit action strings in Export Audit Table	6198
Retain	Reporting and Monitoring	RM incorrectly reports Item Store flag date	6229
Retain	Reporting and Monitoring	Job Mailbox Summary report and Error Summary report not consistent	6232
Retain	Reporting and Monitoring	Need more details in Error Summary report	6235
Retain	Reporting and Monitoring	Add localized message when "Generate" button is disabled	6746
Retain	Reporting and Monitoring	Missing the GroupWise error code from the error message in the R&M Server's error summary	6761
Retain	Reporting and Monitoring	Archive Summary by User only showing data for GroupWise users	6918
Retain	Reporting and Monitoring	Reporting and Monitoring UI needs to be changed according to the new UI of Retain	7030
Retain	Reporting and Monitoring	Audit user activity report is not updating the user who logged into Retain	7075
Retain	Reporting and Monitoring	Audit user activity does not update the report for the user who published	7099
Retain	Reporting and Monitoring	archive summary by user report showing incorrect data	7344
Retain	Reporting and Monitoring	Error report does not show mailbox information for d714 error	7550
Retain	Reporting and Monitoring	Disable the disk usage statistic utility by default	9110
Retain	Rules	Rules Configuration broken	9176
Retain	Server	Not able to merge more than 2 mailboxes in Retain	7957
Retain	Server	"500 - Internal Server error" appears when try to turn indexer off from About page	8227
Retain	Server	Need to add information on licensing page regarding merged mailboxes	8804
Retain	Server	Delete messages in Exchange after archiving	6502
Retain	Server	Need to support SSL/TLS for Retain SMTP relay	3627
Retain	Server	Move to Java 8	5019
Retain	Server	Provide UI to remove duplicates from search results	6388

Retain	Server	Add key word to PDF export	6389
Retain	Server	Produce summary report with warnings after upgrade to Retain 4.0	6703
Retain	Server	Retain should stop archiving jobs when thresholds are met	7251
Retain	Server	Default SMTP Port to 25	7297
Retain	Server	Need to calculate available storage before upgrading to HPI	7507
Retain	Server	Check for available disk space on the server	7721
Retain	Server	Expiration Date not being set properly	3890
Retain	Server	Add license report to Reporting Server	6722
Retain	Server	Highlight searched results	6828
Retain	Server	Memory used but not released	9773
Retain	Storage - Partitions	Indexing errors after creating new partition	7217
Retain	Storage Engine - NetApp SnapLock	NetApp Issue 'File does not exist'	5374
Retain	Storage Engine - Standard / Legacy	iCas/Silent Cube expiration support	6738
Retain	Stub Server	GW 2014 Client cannot search in Retain	6087
Retain	Tools	Make tools, plugins, etc. available via web and decouple from Retain download	5902
Retain	UI	Add ability to sort by columns	3010
Retain	UI	Need to specify that the SMTP relay only sends on port 25	4464
Retain	UI	Change colors in UI	6242
Retain	UI	Icon Update	6891
Retain	UI	Remove Trusted App generation utility, trustkey.exe, and text	6226
Retain	UI	Retain 4.0 "About" page updates	8333
Retain	User - Export PDF	Cover sheet for messages exported in PDF should include new Retain logo	7067
Retain	User - Export PDF	Old Logo and UI is showing in the email for Export job	8271
Retain	User - Export PDF	Need to update Copyright year in PDF export	8377
Retain	User - Search	Implement new search UI based in SOLR abilities	6245
Retain	User - Search	Expose the regular expression support possible within SOLR	6491
Retain	User - Search	Add new search items to the browse page	6680
Retain	User - Search	Icon Update - Second Review	8861
Retain	Worker	Worker continuously loops on Disabled accounts	9751
Retain	Worker	messages without body are not archived	4437
Retain	Worker	Enhanced Worker logging	3758
Retain	Worker	Change the worker log format	8218
Retain	Worker	Error: null Code: 500 on Worker Status page	9527

Retain	Worker	Getting cannot obtain UUID error in worker log on running a GroupWise job for a specific mailbox	9805
Retain Mobile	App - Android	Phone moves to unregistered state when router is down	6998
Retain Mobile	App - Android	Mobile App becomes un-registered when application data is cleared from the Android application manager	8716
Retain Mobile	Moki Router	On new install Router not picking up configuration.	8445
Retain Mobile	Moki Router	If storage path is missing router crashes.	8803
Retain Publisher	Publisher	Need an option to install to all users	1392
Retain Publisher	Publisher	Exception in publisher, when use HTTPS protocol, for retain server which is not configured to secure connection	5550
Retain Publisher	Publisher	Connection timeout after ~10 minutes. Job aborts	9480
Retain Publisher	Viewer	Option in Viewer to export to single or multiple files	1380
Retain Publisher	Viewer	Add save and undo buttons when using redaction	2063
Retain Publisher	Viewer	Create Multiple PST Files for Multiple Users at Once	2436
Retain Publisher	Viewer	Create multiple pdf files segmented per user	3787
Retain Publisher	Viewer	Cannot undo a blackout	4888
Retain Publisher	Viewer	System folder names are different in the viewer vs what is in Retain	5352
Retain Publisher	Viewer	Need to add search criteria for confidential tag and litigation hold tags	5852
Retain Publisher	Viewer	Viewer needs ability to change the password for a published archive	5867
Retain Publisher	Viewer	Performance of Viewer application is slow	6877
Retain Publisher	Viewer	On Find Results window, Export to PDF and PST buttons are disabled	6879
Retain Publisher	Viewer	Prompt the user when the user wants to delete the attachment (redaction)	6940
Retain Publisher	Viewer	An error occurred while exporting to PST	6962
Retain Publisher	Viewer	Not able to delete attachment for blackberry->MMS folder and also Prompt the user when the user wants to delete the attachment	6976
Retain Publisher	Viewer	Export to PDF and PST is not working from Search Result window	7219

Retain Publisher	Viewer	Not able to export to PDF and PST for BB notes, tasks and events	7425
Retain Publisher	Viewer	Getting exception while exporting to PDF For some mails in Google Apps Module	7427
Retain Publisher	Viewer	Error occurred while exporting to PDF or PST for blackberry module which contains "/" in the mailbox name	7437
Retain Publisher	Viewer	Export to PDF/PST is not working from Find Results Window	8424
Retain Publisher	Viewer	Viewer application crash when check and uncheck "Collapse duplicate items" option	8903
Retain Publisher	Viewer	Viewer - Export to PST - No warning message when Outlook is not installed.	9134