

Release Notes

Retain 4.0.3

Published July 2016

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Retain 4.0.3 Release Notes

1. Introduction

The document communicates the major new features and changes in this release of Retain 4.0.3. It also documents known problems and workarounds.

2. About This Release

Retain 4.0.3 was targeted at mobile and integration with 3rd party solutions. Additional enhancements were made to the REST API, searching and overall performance of Retain.

3. Upgrades

Upgrading to Retain 4.0.3 is a very simple process from previous Retain 4.x installations. Anyone running a Retain version that is not 4.x, should refer to the “Upgrading to Retain 4” documentation available online or contact support@gwava.com

4. New Features

General Note

All new features to the previous version of Retain will be listed here. These new features are not limited to the previous version of Retain and could affect other versions. Please refer to the online documentation for further clarification or contact support@gwava.com

4.1 Support for Retain Mobile App

GWAVA will be releasing a brand new Retain Mobile App for Android and iOS. The release will happen soon after 4.0.3 is released. The Retain Mobile App will allow end users to browse and search their Retain Archive directly from a mobile device. Features for the app will be made available when the app is released

4.2 Secure FTP forwarding (FTPS)

Retain Administrators will have the ability to forward all messages via Secure FTP regardless of the module. Configuration of the Secure FTP forwarding will be done in the main Retain interface. Please refer to the documentation for more details

5. Bug Fixes and Enhancements

General Note

All bug fixes and enhancements to previous versions of Retain will be listed here. These enhancements are not limited to the previous version of Retain and could affect other versions. Please refer to the online documentation for further clarification or contact support@gwava.com

5.1 [ENH] Removal of default indexing size options

All limitations to the default indexing size will be removed when upgrading to Retain 4.0.3

5.2 BCC addresses can be seen for all recipients

The ability to see the BCC for all recipients was considered to be a security risk so it was removed in Retain 4.0.3. Users can no longer see if an email was BCC'd to others in the same organization

5.3 [ENH] Profile setting for handling disabled mailboxes change to "Ignore"

Retain was aborting jobs if customers did not change the setting for handling disabled mailboxes to 'Ignore' This setting will be the default for all customers upgrading from previous versions of Retain

5.4 Selecting 'All Mailboxes' in advanced search returned zero results

When selecting 'All Mailboxes' in the advanced search, zero results were returned but selecting a few mailboxes did return results. This was fixed in Retain 4.0.3

5.5 Names with apostrophe will not save in Legacy or Advanced Search

If a user name contained an apostrophe, Retain would not save the user when selected. This was fixed in Retain 4.0.3

5.6 Search should return results with exact phrase first

When searching phrases in Retain, results with the exact phrase were not listed at the top. This was fixed in Retain 4.0.3

5.7 [ENH] Add option to remove existing storage paths

Retain Administrators can now delete existing storage paths that are no longer in use

5.8 Slow search performance when searching for all items with an *

Customers with large datasets could have a slow search performance when searching for all items. Additional code was added to increase the performance of wild card searching

5.9 Unable to view messages marked as confidential

Users who marked their own messages as confidential, were not able to view them afterwards. This was fixed in 4.0.3

5.10 Prompt for location of downloaded Java install files

Some customers do not allow their Retain Server to access the internet or they block access to download.gwava.com. This prevents the automatic download of Java, which is required. In these situations, Retain 4.0.3 will prompt for the file location where Java has been downloaded manually

5.11 Quick Search not displaying all items

Quick search in the 'Browse' tab, would not display all the items if the results exceeded 25 items. This was fixed in Retain 4.0.3

5.12 Inexact search results on Chinese Characters

Searching on Chinese characters was not working in the standard search. This was fixed in Retain 4.0.3

5.13 Journal Jobs not deleting messages from Exchange

Messages were not being deleted correctly when enabling the option in Retain. This was fixed in Retain 4.0.3

5.14 [ENH] Allow number of indexing threads to be set manually

Customers who are running Retain in a low cost cloud VM could set the number of indexing threads manually to improve performance. This was fixed in Retain 4.0.3

5.15 Two phone call logs archived for every placed call in Samsung KNOX

When making a phone call using a device that is running Samsung KNOX, 2 instances of the phone call are archived. This was fixed in Retain 4.0.3

5.16 [ENH] Combine SMS and MMS into one folder

SMS and MMS messages will now be combined into one folder called Messages