Product	Component	Summary	ID
Retain	Administration - Schedules, Profiles, Workers, Jobs	Data expiration for date delivered to mail server not working	RET-2699
Retain	Auditing	ENH - Auditing of admin changes	RET-998
Retain	Auditing	Inaccurate entry in the Audit logs	RET-5019
Retain	Auditing	Add localized strings for additional auditing entries	RET-4840
Retain	Auditing	Auditing search does not show any message for info column for removed auditing options	RET-5102
Retain	Auditing	Action column for aduit search does not give complete information	RET-5169
Retain	Auditing	Few auditing options are enabled in Auditing UI evenif they are not enabled in server config	RET-5183
Retain	Auditing	Auditing actions keeps on overlapping outside the box in Auditing UI	RET-5248
Retain	Authentication	Integrate with KeyShield SSO	RET-2697
Retain	Database Driver - MySQL	Getting Deadlock error in Retain while Migrating messages using M+	RET-5123
Retain	Deletion Manager	changing date scope does not work	RET-5418
Retain	Deletion Manager	When maintenance interrupts a deletion job while "deleting nodes", it does not restart the deletion job afterwards	RET-5129
Retain	Device Management	Error trying to re-register a device	RET-5347
Retain	Indexer - Embedded	Add back in support for "does not contain words" to advanced search	RET-4763
Retain	Indexer - Embedded	CLONE - Getting huge mapped file on windows when doing a regex search	RET-5156
Retain	Indexer - Embedded	Should not be able to add a Search Option in Advance Search with blank field	RET-2933
Retain	Indexer - Embedded	No results returned using "equals" operator with a string containing space.	RET-5391
Retain	Indexer - Embedded	No search results immediately after migration	RET-5402
Retain	Indexer Mig - Lucene to	Index migration stops on looping message item	RET-5367
Retain	Installer - Linux	Modify upgrade and migration options in installer	RET-3748
Retain	Installer - Linux	Conditionally increase Xmx and MaxMetaspaceSize in Linux installer for new installs and upgrades	RET-5310
Retain	Installer - Linux	Add support for Apache 2.4.16 in Express installer	RET-4853
Retain	Installer - Linux	Eliminate redundant "-xx : CreateMinidumpOnCrash" entries in j2ee	RET-5162
Retain	Installer - Linux	Add support for Apache 2.4.16 in installer	RET-5289
Retain	Installer - Linux	Add support for MySQL on SLES12 and SLES12 SP1	RET-5459
Retain	Installer - Linux	Modify file rights for Tomcat on SLES12 and SLES12 SP1	RET-5476
Retain	Installer - Linux	Minimum memory checking in Installer	RET-4912
Retain	Installer - Linux, Reporting and Monitoring	Reporting & Monitoring changes for Oracle DB	RET-5262
Retain	Installer - Windows	Conditionally increase Xmx and MaxMetaspaceSize in Windows installer for new installs and upgrades	RET-5312
Retain	Installer - Windows	Java installer continues after Java download fails rather than producing a fatal error	RET-5184
Retain	Integration - GW WebAccess	Add support of TLS to the Retain plugin for GroupWise Webaccess	RET-2095
Retain	Integration - GW Win32 Client	French localization missing	RET-1652

Product	Component	Summary	ID
Retain	Integration - GW Win32 Client	"Unable to write to ..." error on startup of GW Client	RET-4045
Retain	Integration - GW Win32 Client	Revised installation for GW Client Plugin	RET-5135
Retain	Integration - GW Win32 Client	Unable to start GroupWise Client when Retain Archive Plugin is installed	RET-3937
Retain	Integration - GW Win32 Client	Fixed language detection for "Open Retain Archive" icon and "About Retain Plugin" menu items	RET-4412
Retain	Integration - GW Win32 Client	Installer problem with non-English Windows	RET-1628
Retain	Integration - Outlook II	Added missing translation for "Limit the number of search result"	RET-5009
Retain	Integration - Outlook II	When search with attachment name in Quick Search or easy Search, Outlook crashed	RET-5362
Retain	Integration - Outlook II	Added missing translation for "Download Settings" window	RET-5363
Retain	Integration - Outlook II	"Exact" operator is not returning right results with "File name" parameter in advance search	RET-5394
Retain	Integration - Outlook II	In advance search, not able to search with subject field and exact operator	RET-5435
Retain	Integration - Outlook II	Installer changes for Outlook 2016	RET-5295
Retain	Integration - Outlook II	Installation fails on Windows 7	RET-5352
Retain	Integration - Outlook II	Validate URL and credentials at save	RET-5392
Retain	Integration - Outlook II	Installation fails on Windows 7, 64-bit	RET-5425
Retain	Integration - Outlook II	German Version: Timeframe issue	RET-5170
Retain	Message Router	Device List not showing up - deviceid not a string	RET-5439
Retain	Message Router	Add logging for router login attempts	RET-5302
Retain	Message Router	Items sent to the router with REST are not shown in the count	RET-5339
Retain	Message Router	Require authentication for Message Router page	RET-5090
Retain	Module - BlackBerry	BB Job will not run unless address book caching has been configured and synced	RET-5062
Retain	Module - BlackBerry	Archive Chat Messages for BBM Desktop App	RET-5204
Retain	Module - BlackBerry	Inconsistency between Search and Browse tabs for BBM	RET-2811
Retain	Module - BlackBerry	Getting duplicate group messages once a device is put back into the system for BBM Protected	RET-4413
Retain	Module - BlackBerry	Add ability to archive only BBM protected messages	RET-5095
Retain	Module - Exchange	"Archive Mark" on message item prevents subsequent attempt to archive	RET-4301
Retain	Module - Exchange	Error archiving attachments from Exchange 2016	RET-5287
Retain	Module - Exchange	Unable to delete archived messages from journaling mailbox	RET-5462
Retain	Module - Exchange	Read timeout error while archiving journal mailbox	RET-5467
Retain	Module - Exchange	Read timeout error while archiving external Exchange server	RET-5512

Product	Component	Summary	ID
Retain	Module - Exchange	Slow entering of Exchange mailboxes	RET-4886
Retain	Module - Google Apps	OpenID connect tab requires strings translation and add the missing string	RET-5429
Retain	Module - Google Apps	Add support for two-factor authentication	RET-3704
Retain	Module - GroupWise	LDAP login not working for GW 2014	RET-5393
Retain	Module - Mobile	Change support for Android OS version	RET-5221
Retain	Module - Office 365 Enterprise	Errors in Worker log about Voice Message folder when not enabled in profile	RET-4711
Retain	Module - SecureLine	Unable to locate SMS log	RET-5488
Retain	Module - Social Networking	Add localization string for LinkedIn Search folder name	RET-5457
Retain	Reporting and Monitoring	Monitoring page is slow to load	RET-5309
Retain	Reporting and Monitoring	Correction in DE translation for Reporting and Monitoring	RET-4084
Retain	Reporting and Monitoring	Unable to close the message while upload the bootstrap file for R&M	RET-4828
Retain	Reporting and Monitoring	Add localization string for Export audit table report	RET-4841
Retain	Reporting and Monitoring	Log failure login attempts	RET-4843
Retain	Reporting and Monitoring	Indicate minimum poll interval	RET-5122
Retain	Reporting and Monitoring	The Memory Map graph at System Dashboard shows the "Infinity" value for Java	RET-5128
Retain	Reporting and Monitoring	Add new auditing options to Export audit table report	RET-5166
Retain	Reporting and Monitoring	Action parameter for Export Audit table report is not getting updated	RET-5201
Retain	Reporting and Monitoring	RET-5166 Action column for Audit user activity report does not give complete information	RET-5215
Retain	Reporting and Monitoring	for Server utilization report threads should be in numbers	RET-5314
Retain	Reporting and Monitoring	warning message for LONG LIVED Transaction may lead to deadlock shows up in Stats Logs	RET-5315
Retain	Reporting and Monitoring	Poll configuration range does not work as per the set interval	RET-5353
Retain	Reporting and Monitoring	catalina.out log is full of this error com.gwava.cfg.dao.RetainConfigDataAccessException:	RET-5413
Retain	Reporting and Monitoring	reports are not getting scheduled if recipient email address is more than one	RET-5416
Retain	Reporting and Monitoring	getting errors in the logs while ending job in the maintenance tab	RET-5419
Retain	Reporting and Monitoring	Reporting & Monitoring Server job report is not displaying the message details, only the error	RET-2843
Retain	Reporting and Monitoring	Jobs removed from the Server's jobs list still display in the R&M jobs list even after synching the jobs cache	RET-4758
Retain	Reporting and Monitoring	JobStatusTracker error: Unable to send request to server. Unable to parse header.	RET-4762

Product	Component	Summary	ID
Retain	Reporting and Monitoring	Job names are getting cropped in Job Run Summary Report if it doesn't fit in the specified width.	RET-4595
Retain	Reporting and Monitoring	"Deleted" action using deletion management job is not getting recorded in Audit User Activity report	RET-4873
Retain	Reporting and Monitoring	RET-5166 Action column for audit user activity report needs to be localized to all languages for the newly added auditing actions.	RET-5227
Retain	Reporting and Monitoring	Getting DTDEntityResolver - HHH000223 warning messages in stat server logs	RET-5275
Retain	Reporting and Monitoring	Getting org.hibernate.hql.internal.antlr.HqlBaseParser error in Stat server logs when trying to access Job History.	RET-5277
Retain	Reporting and Monitoring	Username should be changed to "admin" in Export Audit Table report for deleted actions using deletion management	RET-5409
Retain	Server	java.lang.NullPointerException in Server Logs during upgrade from Retain 3.5.1 to Retain 4.0.1	RET-5469
Retain	Server	Getting error for searching messages through REST API	RET-5266
Retain	Server	Getting error for Searching messages	RET-5313
Retain	Server	Upgrade Spring to a Newer Version	RET-5154
Retain	Server	Search queries being logged in catalina.out file	RET-5541
Retain	Server	getting EXCEPTION : com.gwava.datastore.exceptions frequently in server logs	RET-5261
Retain	Server	some of the auditing options are checked by default upon upgrading Retain	RET-5376
Retain	Server	Getting this severe error :Unable to create new Collection instance for type java.util.Arrays$ArrayList in catalina.out	RET-5411
Retain	Server	Gmail certificate logged repeatedly to the Tomcat log	RET-4672
Retain	Server	PSQLException: Zero bytes may not occur in string parameters	RET-4936
Retain	Server	Disk Space Checking Problem	RET-5288
Retain	Server	Invalid Data Access Api Usage Exception	RET-5291
Retain	Server	Illegal Argument Exception - Missing value for "ENTITLEMENT_ATTRIBUTES"	RET-5328
Retain	Server	Update Retain Server to latest Hibernate versions	RET-3984
Retain	Storage Engine - NetApp SnapLock	NetApp Issue 'File does not exist'	RET-1965
Retain	Stub Server	NullPointerException seen when searching an external archive from GW 2012	RET-5321
Retain	Stub Server	Created date is maximum 5 Years for stub searches	RET-5069
Retain	UI	Help screen inaccessible for certain tabs in the Search Messages Page	RET-4072
Retain	UI	Select All check box needs to toggle appropriately	RET-4884
Retain	UI	Exchange Junk Email folder shows as Junk Mail in Retain	RET-4444
Retain	UI	German translation for Tools incorrect	RET-5189
Retain	UI	Extra column on Status and Updates page	RET-4119
Retain	UI	SyntaxError: missing) after argument list	RET-4795
Retain	UI	the "Status" part in the main page too far to the right	RET-3263
Retain	UI	MailBoxes don't show up for BBM Protected users in the Users and Groups Management	RET-4468
Retain	UI	UI does not reflect the version of PostGres supported	RET-5115
Retain	UI	Litigation hold icon does not show for legacy search	RET-5091
Retain	UI	Make Legacy Search default to off for new installs.	RET-5167
Retain	User - Search	Jasper Exception in Legacy Search	RET-5455
Retain	User - Search	In Retain under search tab, user can save up to 11 queries	RET-1900
Retain	User - Search	In Search-> under Scope option, new item types need to be added	RET-2700

Product	Component	Summary	ID
Retain	User - Search	In Search tab, User can add same mailbox for search criteria many times. It should add only once for one mailbox	RET-3125
Retain	User - Search	Getting exceptions in Server logs and not able to search while searching with long expression in new search	RET-5415
Retain	User - Search	Close button in the Select Mailbox window is not visible	RET-3059
Retain	User - Search	Calendar dropdown menu displays [01-51] as a possible range to select from for the date field	RET-5178
Retain	User - Search	Select all checkbox doesn't work in Advance Search	RET-5461
Retain	User - Search	Tag names do not show up when you hover over them in Advance Search	RET-2955
Retain	User - Search	need a date picker for the search page	RET-3402
Retain	User - Search	Search Field hits do not get updated after adding new mailboxes	RET-3447
Retain	User - Search	Getting error for Search when logged in as a user	RET-5280
Retain	User - Search	Searching for tags does not work	RET-2333
Retain	User - Search	Add button to unselect all messages	RET-4671
Retain	User - Search	Mouse over messages for Duplicate records button are backwards	RET-5385
Retain	User - Search	Users with out rights can search all messages	RET-5412
Retain	User - Search	Search - Unable to remove the selected Mailboxes.	RET-5504
Retain	User - Search	Save and cancel button requires translation in all the supported languages	RET-5468
Retain	User - Search	Search UI - Result Per Page Shows number of elements	RET-3925
Retain	User - Search	UI is inconsistent for Share Query.	RET-4097
Retain	User - Search	Advanced Search - Field contains words not showing results for Sender/Recipient Domain Search	RET-4731
Retain	Worker	Worker not processing all mailboxes in Google Apps	RET-5449
Retain	Worker	OneDrive: Missing access to attachments not recognized	RET-5139
Retain	Worker	When Retain reaches it's maximum errors it jumps back to a previously archived mailbox and continues archiving.	RET-5506
Retain	Worker	Exception in Worker logs	RET-5132
Retain	Worker	Exception in StatsJobCollector when running a GroupWise job	RET-5267
Retain	Worker	8E03 errors are aborting the user	RET-3555
Retain	Worker	Error: null Code: 500 in worker	RET-3586
Retain	Worker	The browser tab icon is incorrect	RET-4192
Retain	Worker	messages processed does not match messages archive	RET-4449
Retain	Worker	getting illegalStateException in worker log after an upgrade	RET-4513
Retain	Worker	Change errors.properties default handling of specific GroupWise errors to "nothrow" and eliminate 8e03 from the list	RET-2791
Retain	Worker	Getting null pointer exception when trying to run a exchange 2013 job with advanced criteria set in the profile.	RET-4750
Retain	Worker	Job is aborted when the first User in GW is disabled or expired	RET-3961
Mobile	App - Android	App needs to que data on the Router if the Retain Server is not available	RM-187
Mobile	App - Android	Registration with a file needs to remove endpoint requirement	RM-190
Mobile	Collector App - Android	App is creating duplicate messages in the XML file	RM-169
Mobile	Collector App - Android	Move Mobile (collector) App to REST API	RM-179
Mobile	Collector App - Android	From is showing null as the user on Mobile SMS, MMS, and phone calls	RM-192
Mobile	Collector App - Android	MMS messages received with no message text are not archived.	RM-191
Publisher	Documentation	Change .Net framework version to 4.5 on Retain Publisher and Viewer documentation	RP-1140
Publisher	Install	Publisher Installer is not uninstalling previously installed publisher build.	RP-1156

Product	Component	Summary	ID
Publisher	Localization	LinkedIn->Searches, shows LISearch for all the language	RP-1178
Publisher	Publisher	Make Publisher use the REST API	RP-1015
Publisher	Publisher	Getting error while publishing data for Social messaging module	RP-1120
Publisher	Publisher	While publishing data for saved queries, getting errors and not able to publish anything	RP-1125
Publisher	Publisher	When a simple query is used in the publisher the query does not find its matching messages	RP-1126
Publisher	Publisher	Publisher is publishing all data for selected mailboxes, and not considering parameters that are selected on Query Form page	RP-1129
Publisher	Publisher	Remove "Forwards" search criteria from Scope option in Publisher and Viewer	RP-1132
Publisher	Publisher	Publisher is not publishing correct data, when query is created for "chats"	RP-1162
Publisher	Publisher	Publisher is not publishing anything, when query is created with "Equals" operator	RP-1163
Publisher	Publisher	Getting 400 bad request error while publishing data with attachment name query	RP-1165
Publisher	Publisher	Publisher reports timeout error in the log file.	RP-1118
Publisher	Publisher	Publisher reports ApiObjectSaverThread ERROR.	RP-1135
Publisher	Publisher	Publisher throws Error 400 while trying to publish the saved queries.	RP-1142
Publisher	Publisher	Migrate to .NET Framework 4.5+	RP-1110
Publisher	Publisher	Getting ApiResultCodeUNEXPECTED_EXCEPTION error when trying to publish data as a user with "Publish Messages" rights.	RP-1136
Publisher	Publisher	Publisher stops working when data is published	RP-1138
Publisher	Publisher	Publisher getting stuck when an advanced query is selected.	RP-1143
Publisher	Publisher	Getting Error 400 "Bad Request" when trying to publish messages by selecting item source in simple query	RP-1145
Publisher	Publisher	Getting signature error on downloading publisher build using IE 11	RP-1149
Publisher	Publisher	Getting System.InvalidOperationException in Publisher logs while publishing data	RP-1150
Publisher	Publisher	"Not Contains" operator is not showing correct results when used in both simple and advanced query while publishing data	RP-1151
Publisher	Publisher	Getting ApiResultCOdeUNEXPECTED-EXCEPTION when trying to publish data with queries	RP-1157
Publisher	Publisher	Unable to install publisher on Windows 10	RP-1174
Publisher	Viewer	When deleting any message after forwarding it, progress bar remains there. I have to manually close it	RP-1115
Publisher	Viewer	For Social messaging module,Checkbox is not aligned for Chats on right side panel	RP-1159
Publisher	Viewer	Checkbox is not getting selected on left side panel for Group conversation of social messaging module	RP-1164
Publisher	Viewer	Toolbar features are disabled on Find Result window	RP-1169
Publisher	Viewer	Unable to launch Viewer on Windows 8	RP-1127
Publisher	Viewer	Unable to launch Viewer on Windows 10	RP-1128
Publisher	Viewer	Check boxes in Viewer needs to be improved on Windows 10.	RP-1141
Publisher	Viewer	Unable to open viewer getting error "Unable to open selected Database"	RP-1137
Publisher	Viewer	Getting System.Data.SQLite.SQLiteException in viewer log on launching viewer	RP-1144
Publisher	Viewer	Unable to launch viewer application bundled with the archive while publishing	RP-1148
Publisher	Viewer	UI gets disturbed if an email with multiple recipients is viewed in Viewer	RP-1154
Publisher	Viewer	Toolbar features are disabled on selecting few emails	RP-1158
Publisher	Viewer	End date/time for appointments is not aligned properly in viewer	RP-1160

Product	Component	Summary	ID
Publisher	Viewer	BC email address field should be changed to BCC in Viewer	RP-1166
Publisher	Viewer	Minimizing message window in viewer disturbs UI	RP-1167
Publisher	Viewer	Email address fields and date should be aligned properly in viewer.	RP-1168
Publisher	Viewer	Unable to forward multiple messages or messages as attachment in Viewer getting System.Reflection.TargetParameterCountException	RP-1171
Publisher	Viewer	Clicking on Reset button doesn't reset the values for Confidential and Litigation Hold to default	RP-1177
Publisher	Viewer	Folder names are incorrect in Viewer for multiple modules	RP-1179
Publisher	Viewer	Getting StringManager. String with id=ItemTypeEXCHMessageType warning message every time on clicking exchange messages in Viewer	RP-1180