

GWAVA Inc.

GWAVA_® Retain_™

Exalead_® Install Guide

For Retain 3.2

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Overview

Exalead is a robust indexing system which can scale to the largest email archiving operations. The system requirements will vary depending on the size of the system being archived. The minimums listed are for a bare installation, and minimum use for the data directory and hard drive space. Medium size systems will vary somewhere between the minimum and recommended settings, though the recommended settings will guarantee quick response and performance from the indexing service. In general, the index service will perform better with ample RAM, and multiple processor cores tied to the number of hard disks in the system due to disk I/O. SATA disks are not recommended due to disk I/O use and requirements.

Exalead should be installed and run on a dedicated server for best performance. Virtualization is not recommended. Exalead should not be run on the same machine as the Retain Server.

All systems should have clocks synchronized via a NTP server, as time stamps are used and must be consistent.

Minimum System Hardware Requirements

- 2 HD disks with appropriate space for indexing needs.
 (Exalead indexing will consume about 40% of total archived document space.)
- 16 GB of available ram
- Dual core processor

Recommended System Requirements

- > 4-8 core system
- > 32-64 GB RAM
- 8 SCSI or SAS Hard Disks, (or 1 per processor core), to maximize disk I/O performance while indexing. RAID 5 is fine.

Linux System Requirements

- ➢ 64-bit Suse Linux Enterprise Server 10, or 11.
- Sun Java 1.5 or 1.6
- > EXT-3 File system (Reiser file system will NOT work.)
- > The following packages **must** be installed:
 - compat-libstdc++
 - Gtk 32-bit library
 - Hard limit of file descriptors must be increased. Add the following line to /etc/security/limits.conf

*	soft	nofile	65537

*	hard	nofile	65537

Windows System Requirements

- MS Windows 2003 Server x64
- MS Windows 2008 Server x64
- Sun Java 1.5 or 1.6
- > All OS versions must have all available service packs installed.

All systems require 100 open ports for Exalead to use, starting at the 'base port' specified in the installation. See below.

The installation also requires an internet connection, and the Exalead server must be accessible by the Retain Server.

Exalead installation

The installation of Exalead requires a live internet connection. The installation proceeds along essentially identical steps, regardless of the host OS:

- Installer checks to see if Java is installed, and if it is not either automatically downloads Java (Linux), or prompts the user with the URL (Windows).
- Installer downloads the latest version of Exalead.
- Installer asks a series of questions and installs Exalead.Exalead Installation is essentially identical between both MS Windows and Linux platforms. The Install first checks for Java 1.5, and then prompts automatic (Linux) or manual (Windows) download and installation of Java 1.5 if it is not found. If Java is found, the install then proceeds to download and install and create a basic configuration for Exalead. The installation requires a live internet connection.
- Installer starts up Exalead.

During the install, several variables must be provided for your system. Defaults are shown between brackets and can be applied by pressing <Enter> when prompted. However, the DNS or IP connection address must be manually specified for the system to function. The different variables required, and defaults, are:

\triangleright	Executable installation folder	C:\exabin -or- /opt/beginfinite/exabin
\triangleright	Data directory installation folder	C:\exadata -or- /opt/beginfinite/retain/exadata

The exabin and exadata directory settings MUST be different directories; they cannot be set to the same directory, or the install will fail.

۶	Hostname or IP Address	MUST be the Hostname or IP Address of the server— (Hostname or IP Address cannot be 127.0.0.1)
\triangleright	Base port (default is port 10000)	Exalead uses 100 ports, starting with this port
\triangleright	Exalead server instance name	reatainex
\triangleright	Base Port	10000
\triangleright	Number of used CPUs	2 (Defaults to the maximum detected on the server)
\triangleright	Build Type	buildsearch
\triangleright	Number of 'slices'	2 (minimum of 2 or number of available HD disks)
\triangleright	Exalead Console Password	exalead

The install finally displays your settings and asks for confirmation then proceeds to finish the install and start Exalead. In Linux, Exalead is automatically set to run in runlevels 3 and 5. In MS Windows, Exalead runs as a service.

Linux Install

Download the Retain install package, (a link will be provided with purchase of the Exalead license), and extract it to its own folder. Copy the Exalead license files into the 'COMMON' subdirectory. Enter the folder and locate the ExaleadInstall.sh file.

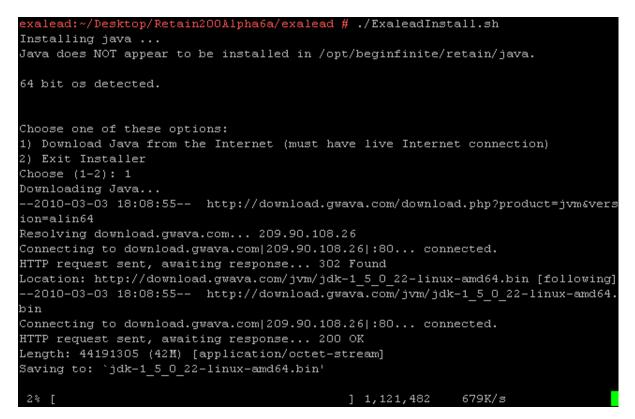
Add the execute permission to ExaleadInstall.sh

```
chmod +x ExaleadInstall.sh
```

Run the Exalead installation program on the target install server.

./ExaleadInstall.sh

The install first checks for Java. If Java is not found to be present in the system, the installer will download and begin the Java installation. If Java is already installed, the Exalead installation will continue to install.



If Sun Java has not been installed, the install will automatically download and install the JDK.

The Exalead install must be restarted after Java installation. Re-run the Exalead installation if Java was installed.

./ExaleadInstall.sh

exalead:~/Desktop/Retain200Alpha6a/exalead # ./ExaleadInstall.sh
64 bit os detected.
2010-03-04 02:40:36 http://download.gwava.com/download.php?product=retain&v
ersion=exalin64
Resolving download.gwava.com 209.90.108.26
Connecting to download.gwava.com/209.90.108.26/:80 connected.
HTTP request sent, awaiting response 302 Found
Location: http://download.gwava.com/exalead/cloudview-oem-linux64-tag-5.0.3.1261
4.tar.gz [following]
2010-03-04 02:40:36 http://download.gwava.com/exalead/cloudview-oem-linux64
-tag-5.0.3.12614.tar.gz
Connecting to download.gwava.com/209.90.108.26/:80 connected.
HTTP request sent, awaiting response 200 OK
Length: 358535174 (342M) [application/x-gzip]
Saving to: `cloudview-oem-linux64-tag-5.0.3.12614.tar.gz'
2% [>] 10,058,125 730K/s eta 7m 58s

Exalead source and installation files will be downloaded to the target server. After the download finishes, the install will begin.

Executable file directory [/opt/beginfinite/retain/exabin]:

Default is shown. This is where Exalead will store its executable binary files.

```
Index data directory [/opt/beginfinite/retain/exadata]:
DNS or IP Address of index server []: 192.168.1.106<mark>.</mark>
```

Exalead will also ask where it should store the data files for the index. This should be a location that can be backed-up.

The exabin and exadata directory settings MUST be different directories; they cannot be set to the same directory, or the install will fail.

Exalead will also require you to specify the IP address or DNS name of the target server. There is no default. This MUST be an address that the Retain Server can contact the Exalead server through, or the system will not work. Verify the selected address will work then specify the IP address or DNS Hostname and continue. This setting cannot be 127.0.0.1.

```
Instance name [retainex]:
basePort [10000]:
```

The instance name is what Exalead reports as its name to the Retain Server.

Exalead requires 100 ports to use. The base port is the port Exalead starts with, and then advances +100 ports as required. ie. By default, Exalead will use ports 10000-10100. Make sure these ports are open,

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or, change them according to your system. If changed from default, keep track of the base port, as it must be entered into the Retain Server configuration.

```
basePort [10000]:
CPUS to use for analyzers [2]: 2
```

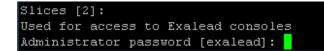
You will also be asked how many CPUs to utilize from the host system. This should be changed to the total number of processor cores in the host system, and a MINIMUM of 2 to support the minimum number of 'slices' for the system.

```
CPUS to use for analyzers [2]: 2
The buildtype should be left as buildsearch unless you consult with support,as t
his is the normal operational mode. purebuild greatly enhances indexing speed, b
ut disables ALL searching. It can bea useful option when first priming your inde
x.
buildtype [buildsearch]:
```

Enter the initial buildtype. The default, and what should be used in all but immediate setup, is the 'buildsearch' setting. It is highly recommended to leave this setting as default: buildsearch. If a large system is being migrated to Exalead, the search function of Exalead may be disabled to allow the index to be built faster; the 'purebuild' option. *Note: if the 'purebuild' option is selected, the setting must be changed to 'buildsearch' for searching to work*.

Short version: Leave this at 2 unless directed by support. Long version: must be between 2 and 8, while constrained by Min(CPU,Disk). Slices [2]:

The 'slices' setting basically represents the number of working threads Exalead will run, and has a minimum number of 2. The 'Slices' setting should be set to the number of hard drive disks installed in the system. The number of slices cannot be lower than '2', and cannot exceed the total number of available CPUs. I.e., if the system has two quad core processors and five SCSI disks, the slices setting should be set to '5'. Exalead will then split data job queues into 5 processing 'slices' which will do equal amounts of importing work.



Set the access password for the Exalead. This password will be used for the admin password to access the Exalead Configuration Console, (the admin console).

Install Executables to:	/opt/beginfinite/retain/exabin
Install data directory to:	/opt/beginfinite/retain/exadata
Use this host name:	192.168.1.106
Use this base port:	10000
Use this instance:	retainex
Use these many cpus:	2
Use this buildtype:	buildsearch
Use these many slices:	2
Use this password:	exalead
Confirm your selections (yes or no)	[yes]:

Verify your settings, or change them, then continue.

Installation successfull You must first launch the product using /opt/beginfinite/retain/exadata/bin/cvi nit.sh To complete the product setup, the configuration can be generated using : /opt/k eginfinite/retain/exadata/bin/postinstall retain-exalead 0:off 1:off 2:off 3:on 4:off 5:on 6:off Exalead is installed and will run automatically on reboot. Starting right now... . Wait 5 minutes, and then try accessing http://ipaddress:127.0.0.1:10001/api-ui Starting Exalead CloudView daemonexa: license expires in 10 days done exalead:~/Desktop/Retain200Alpha6a/exalead #

Exalead will then complete the install and set the system to run on runlevels 3 and 5 by default.

If you wish to check for a successful installation, wait several minutes then open a browser and access: http://<your server IP address or DNS>:<chosen base port +1>/admin . The admin console should be secured, whether by restricting access to the port to only the Admin computer, or through other network security measures appropriate for the system.

Login: admin Password: (whatever was specified in setup, default: exalead)

Login Password Login	

After logging into Exalead, you should view a management configuration page for the Exalead server. In almost every instance, configuration and installation of Exalead for Retain Server has been completed. No further configuration is needed. GWAVA inc. and Retain does not require any further configuration.

Home Hide Collect Connectors Process Analysis Build Groups Store		entry point to co					Fullscreen
Connectors Process Analysis Build Groups	Operations Overview Pre	entry point to co					
Process Analysis Build Groups			nfigure, operate, and monitor	Exalead CloudVie	w.		
Analysis Build Groups		viously Applied (Configurations				
tore	Overview of the product	workflow, proces	s operations and status.				
tore	Connectors						
idex Schemas	Name 🔶			Status 🔶	Туре		Actions
ccess	<u>default</u>				PushAPI	Scratch S	Source
earch Logics ecurity Sources	Build Groups						
Search API eployment Roles Iosts Status	Push API tasks count since Tasks in queue Number of documents Task Queue Details Slice Details	last restart 842: Empi 842:		; Update:0			
ogs	Processes						
Global Logs Process Logs	Host 192.168.100.204 💌						
og Level	Processes	PID	Status	Las	: Start Date		Actions
izards	analyzer-bg0-0	7269	started	201	0/06/01 12:38:13	о с	
dd a Field	analyzer-bg0-1	7211	started	201	0/06/01 12:38:13	<u>с</u>	
anguages	analyzer-bg0-2	7242	started	201	0/06/01 12:38:13	<u>с</u>	
	analyzer-bg0-3	7182	started	201	0/06/01 12:38:13	<u>с</u>	
	analyzer-bg0-4	7230	started	201	0/06/01 12:38:13	<u>с</u>	
	analyzer-bg0-5	7251	started	201	0/06/01 12:38:13	с• 🗖	
	analyzer-bg0-6	7244	started	201	0/06/01 12:38:13	<u>с</u>	
	analyzer-bg0-7	7162	started	201	0/06/01 12:38:13	с• п	
	convert-c0	7229	started	201	0/06/01 12:38:13	с 🗖	

Windows Install

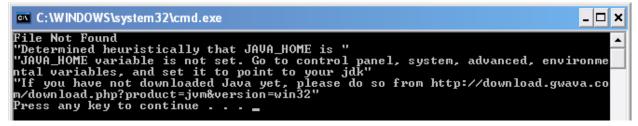
Download the Retain install package, (a link will be provided with purchase of the Exalead license), and extract it to its own folder. Copy the Exalead license files into the 'COMMON' subdirectory. Enter the 'exalead' folder.

In the 'exalead' directory, locate and run the 'ExaleadInstall.bat' file.



The install first checks for Java. If Java is not found to be present in the system, the installer will prompt you to manually download the Java installation files and install Java. If Java is already installed, the Exalead installation will continue to install.

To download Java, browse to <u>http://download.gwava.com/download.php?product=jvm&version=win64</u> or to the link specified by the installer.

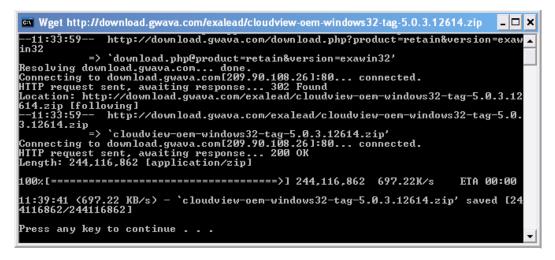


Save, and run the install. The server MUST have internet access for this installation to work. After the installation has completed, specify the JAVA_HOME variable.

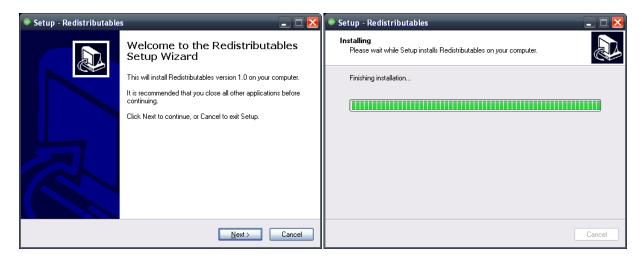
The JAVA_HOME variable is found under **Start | Control panel | System**. Select the **Advanced** tab and then select the **'Environment Variables**' button near the bottom. JAVA_HOME should be listed in your System variables table and point to your Java installation directory. If it is incorrect, correct the information. If it is missing, select 'New' and add the path. Syntax as follows:

Variable Name JAVA_HOME Variable Value <Path to Java installation directory> ie. C:\Program Files\Java\jdk1.5.0_22

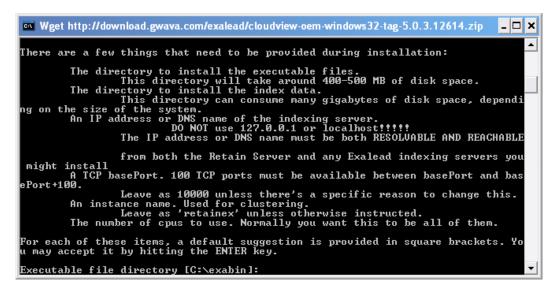
After Java has been installed, re-run the ExaleadInstall.bat file to initiate the installation.



Exalead requires VS 2005 C++ SP1 Redistributable to be installed. The Exalead install will download and automatically run the installation file. When the installation dialog opens, select next and allow the install to complete.



Exalead will then continue to install through the console. Defaults for the required variables are shown between the brackets of the install prompts. Pressing <enter> on a blank option will accept defaults, or custom settings may be specified.

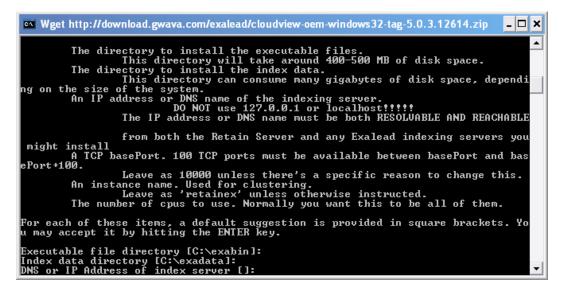


Default is shown. This is where Exalead will store its executable binary files.

🗠 Wget http://download.gwava.com/exalead/cloudview-oem-windows32-tag-5.0.3.12614.zip 💶 🗖
There are a few things that need to be provided during installation: $lacksquare$
The directory to install the executable files. This directory will take around 400-500 MB of disk space. The directory to install the index data. This directory can consume many gigabytes of disk space, depending of the events.
ng on the size of the system. An IP address or DNS name of the indexing server. DO NOT use 127.0.0.1 or localhost!!!!! The IP address or DNS name must be both RESOLVABLE AND REACHABLE
from both the Retain Server and any Exalead indexing servers you might install A TCP basePort. 100 TCP ports must be available between basePort and bas
ePort+100. Leave as 10000 unless there's a specific reason to change this. An instance name. Used for clustering. Leave as 'retainex' unless otherwise instructed. The number of cpus to use. Normally you want this to be all of them.
For each of these items, a default suggestion is provided in square brackets. Yo u may accept it by hitting the ENTER key.
Executable file directory [C:\exabin]: Index data directory [C:\exadata]:

Exalead will also ask where it should store the data files for the index. This should be a location that can be backed-up.

The exabin and exadata directory settings MUST be different directories; they cannot be set to the same directory, or the install will fail.



Exalead will also require you to specify the IP address or DNS name of the target server. There is no default. This MUST be an address that the Retain Server can contact the Exalead server through, or the system will not work. Verify the selected address will work then specify the IP address or DNS Hostname and continue. This setting cannot be 127.0.0.1.

📾 Wget http://download.gwava.com/exalead/cloudview-oem-windows32-tag-5.0.3.12614.zip
An IP address or DNS name of the indexing server. DO NOT use 127.0.0.1 or localhost!!!!! The IP address or DNS name must be both RESOLUABLE AND REACHABLE
from both the Retain Server and any Exalead indexing servers you might install A TCP basePort. 100 TCP ports must be available between basePort and bas
ePort+100. Leave as 10000 unless there's a specific reason to change this. An instance name. Used for clustering. Leave as 'retainex' unless otherwise instructed. The number of cpus to use. Normally you want this to be all of them.
For each of these items, a default suggestion is provided in square brackets. Yo u may accept it by hitting the ENTER key.
Executable file directory [C:\exabin]: Index data directory [C:\exadata]: DNS or IP Address of index server []:
DNS or IP Address of index server []:
DNS or IP Address of index server []: 192.168.1.102 Fine, but be careful that the Retain Server can reach this address Instance name [retainex]:

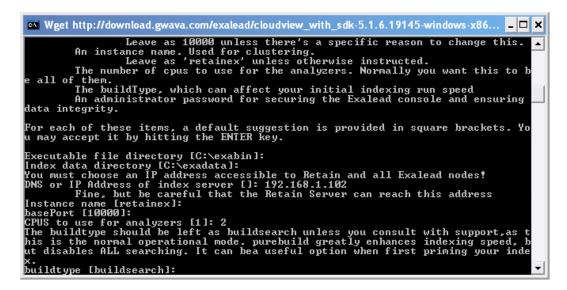
The instance name is what Exalead reports as it's name to the Retain Server.

Wget http://download.gwava.com/exalead/cloudview_with_sdk-5.1.6.19145-windows-x86... _ X
from both the Retain Server and any Exalead indexing servers you
might install
A TCP basePort. 100 TCP ports must be available between basePort and bas
ePort+100.
Leave as 10000 unless there's a specific reason to change this.
An instance name. Used for clustering.
Leave as 'retainex' unless otherwise instructed.
The number of cpus to use for the analyzers. Normally you want this to b
e all of them.
The buildType, which can affect your initial indexing run speed
An administrator password for securing the Exalead console and ensuring
data integrity.
For each of these items, a default suggestion is provided in square brackets. Yo
u may accept it by hitting the ENTER key.
Executable file directory [C:\exabin]:
Index data directory [C:\exabin]:
Index so of index server [1: 192.168.1.102
Fine, but be careful that the Retain Server can reach this address
Instance name [retainex]:
basePort [10000]:
CPUS to use for analyzers [1]: 2_

Exalead requires 100 ports to use. The base port is the port Exalead starts with, and then advances +100 ports as required. ie. By default, Exalead will use ports 10000-10100. Make sure these ports are open, or, change them according to your system. If changed from default, keep track of the base port, as it must be entered into the Retain Server configuration.

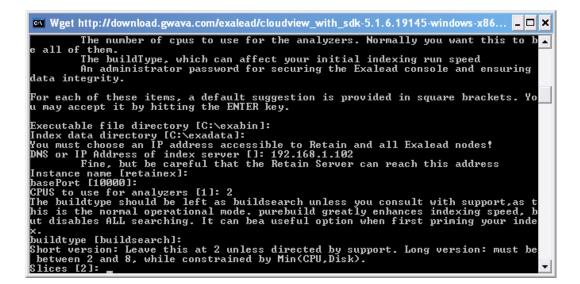
📧 Wget http://download.gwava.com/exalead/cloudview_with_sdk-5.1.6.19145-windows-x86 💶 🗙
from both the Retain Server and any Exalead indexing servers you
A TCP basePort. 100 TCP ports must be available between basePort and bas ePort+100. Leave as 10000 unless there's a specific reason to change this.
An instance name. Used for clustering. Leave as 'retainex' unless otherwise instructed. The number of cpus to use for the analyzers. Normally you want this to b e all of them.
The buildType, which can affect your initial indexing run speed An administrator password for securing the Exalead console and ensuring data integrity.
For each of these items, a default suggestion is provided in square brackets. Yo u may accept it by hitting the ENTER key.
Executable file directory [C:\exabin]: Index data directory [C:\exadata]: You must choose an IP address accessible to Retain and all Exalead nodes!
DNS or IP Address of index server []: 192.168.1.102 Fine, but be careful that the Retain Server can reach this address Instance name [retainex]: basePort [10000]:
CPUS to use for analyzers [1]: 2

You will also be asked how many CPUs to utilize from the host system. This should be changed to the total number of processor cores in the host system, and a MINIMUM of 2 to support the minimum number of 'slices' for the system.

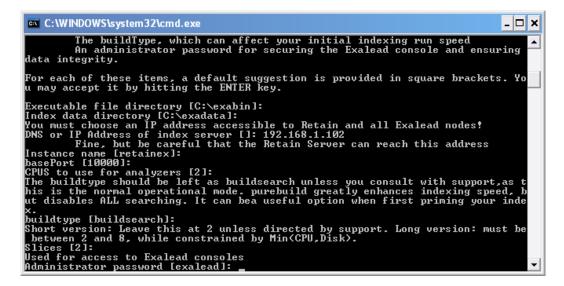


Enter the initial buildtype. The default, and what should be used in all but immediate setup, is the 'buildsearch' setting. It is *highly recommended* to leave this setting as default: buildsearch.

If a large system is being migrated to Exalead, the search function of Exalead may be disabled to allow the index to be built faster; the 'purebuild' option. *Note: If 'purebuild' is selected, the setting much be switched in the configuration files to 'buildsearch' for searching to work.*



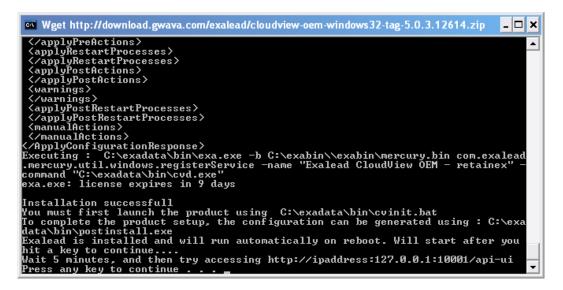
The 'slices' setting basically represents the number of working threads Exalead will run, and has a minimum number of 2. The 'Slices' setting should be set to the number of hard drive disks installed in the system. The number of slices cannot be lower than '2', and cannot exceed the total number of available CPUs. I.e., if the system has two quad core processors and five SCSI disks, the slices setting should be set to '5'. Exalead will then split data job queues into 5 processing 'slices' which will do equal amounts of importing work.



Set the access password for the Exalead. This password will be used for the admin password to access the Exalead Configuration Console, or admin console.

C:\WINDOWS\system32\cmd.exe	_ _ ×
his is the normal operational mode ut disables ALL searching. It can x. buildtype [buildsearch]: Short version: Leave this at 2 un] between 2 and 8, while constraine Slices [2]: Used for access to Exalead console	
Administrator password [exalead]: Install Executables to: Install data directory to: Use this host name: Use this base port: Use this instance: Use this e many cpus: Use these many cpus: Use these many slices: Use this password:	C:\exabin C:\exadata 192.168.1.102 10000 retainex 2 buildsearch 2 exalead

Verify your settings, or change them, then continue.



Exalead will then complete the install and set to run as a system service.

The Windows system should be restarted after installation.

If you wish to check for a successful installation, wait several minutes then open a browser and access: http://<your server IP address or DNS>:<chosen base port +1>/admin . The admin console should be secured, whether by restricting access to the port to only the Admin computer, or through other network security measures appropriate for the system.

Login: admin Password: (whatever was specified in setup, default: exalead)

Login Password Login	

After logging into Exalead, you should view a management configuration page for the Exalead server. In almost every instance, configuration and installation of Exalead for Retain Server has been completed. No further configuration is needed. GWAVA inc. and Retain does not require any further configuration.

Cloud	2ad [*]		Save Changes Cancel Change	es Apply Changes	Users	s	? Help
Home	Home						Fullscree
Collect Connectors	This home page is the single	entry point to co	nfigure, operate, and monitor Exale	ad CloudView.			
	Operations Overview Pr	eviously Applied (Configurations				
Process Analysis Build Groups	Overview of the produc	t workflow, proces	s operations and status.				
Store	Connectors						
Index Schemas	Name 🔶		St	atus 🔶 Type			Actions
Access	default			PushAPI		Scratel	h Source
Search Logics Security Sources	Build Groups						
Search API Deployment Roles Hosts Status	Push API tasks count sinc Tasks in queue Humber of documents Task Queue Details Slice Details	e last restart 8423 Empi 8423		te:0			
Logs	Processes						
Global Logs Process Logs	Host 192.168.100.204 💌						
Global Logs Process Logs	Host 192.168.100.204	PID	Status	Last Start Date			Actions
Global Logs Process Logs Log Level		PID 7269	Status started	Last Start Date 2010/06/01 12:38:13	Þ	• 💽	Actions
Global Logs Process Logs Log Level Vizards Add a Field	Processes				Δ		
Global Logs Process Logs Log Level Nizards Add a Field	Processes analyzer-bg0-0	7269	started	2010/06/01 12:38:13	0 0 0	0	
Global Logs Process Logs Log Level Nizards Add a Field	Processes analyzer-bg0-0 analyzer-bg0-1	7269 7211	started started	2010/06/01 12:38:13 2010/06/01 12:38:13		0	0 0 0 0
Global Logs Process Logs Log Level Vizards Add a Field	Processes analyzer-bg0-0 analyzer-bg0-1 analyzer-bg0-2	7269 7211 7242	started started started	2010/06/01 12:38:13 2010/06/01 12:38:13 2010/06/01 12:38:13		00	0 0 0 0 0 0
Global Logs Process Logs Log Level Vizards Add a Field	Processes analyzer-bg0-0 analyzer-bg0-1 analyzer-bg0-2 analyzer-bg0-3	7269 7211 7242 7182	started started started started	2010/06/01 12:38:13 2010/06/01 12:38:13 2010/06/01 12:38:13 2010/06/01 12:38:13		0000	0 C 0 C 0 C
Global Logs Process Logs Log Level Nizards Add a Field	Processes analyzer-bg0-0 analyzer-bg0-1 analyzer-bg0-2 analyzer-bg0-3 analyzer-bg0-4	7269 7211 7242 7182 7230	started started started started started	2010/06/01 12:38:13 2010/06/01 12:38:13 2010/06/01 12:38:13 2010/06/01 12:38:13 2010/06/01 12:38:13		00000	0 0 0 0 0 0 0 0
Global Logs	Processes analyzer-bg0-0 analyzer-bg0-1 analyzer-bg0-2 analyzer-bg0-3 analyzer-bg0-3 analyzer-bg0-4 analyzer-bg0-5	7269 7211 7242 7182 7230 7251	started started started started started started	2010/06/01 12:38:13 2010/06/01 12:38:13 2010/06/01 12:38:13 2010/06/01 12:38:13 2010/06/01 12:38:13 2010/06/01 12:38:13		000000	